



QUALITY HEALTH SAFETY ENVIRONMENT POLICY

To contribute to its performance and sustainability, **EMALEC** has implemented an integrated Quality Health, Safety and Environment management system based on ISO 9001, ISO 14001 and MASE standards. This system allows us to place **customer satisfaction** at the heart of our concerns, and to **preserve the health and safety** of our employees, while acting to **protect the environment**. These voluntary and progressive approaches are based on the responsibility and involvement of all our employees, both individually and collectively.

All employees have the duty to respect the obligations related to the preservation of health, the protection of the environment and the compliance with the laws and regulations in force.

QUALITY

- Provide our customers with a unique and differentiating service
- Listen to the needs of the interested third parties and meet their expectations
- Fulfil our commitments and communicate in a proactive and transparent manner
- Satisfy our clients and build customer loyalty

HEALTH & SAFETY

- Preserve and continuously improve the physical and moral health of our employees in all our activities.
- Prevent people from being harmed and prevent accidents or incidents before they occur
- Promote a culture of prevention and enforce the 6 golden rules
- Encourage employees and external interveners to report hazardous situations.

ENVIRONMENT

- Promote environmental initiatives internally and externally
- Limit our environmental impact by optimizing our travels, recycling our waste and replacing our vehicles with less polluting ones.
- Reduce the use of natural resources
- Promote and implement sustainable purchasing practices with our partners

Through this approach, EMALEC commits to implement the means and skills necessary for the effectiveness of this system to meet the aims defined for the year 2021:

- Respect 100% of our contractual commitments
- Satisfying 95% of our customers
- Make 100% of employees aware of the QHSE approach
- Respect 100% of the training plan
- Treat within 48 hours the reported dangerous situations
- Obtain 50% service quality from our partners (scores between 50 & 100)
- Preserve the physical integrity of each person through 0 accidents and 0 work-related illnesses
- Tend towards 75% recycling and upgrading of our waste

The Executive Board undertakes to implement the means necessary to apply this policy and to support the involvement of the management team and all employees.

The President
Pierre CHEVALIER

The Deputy CEO
Ludovic LAZZAROTTO